

Zac T. Parker

he/him

zactparker.com

Highlights

- 1 year experience with program management in a high-tech environment
- 5 years' experience with professional editing, using top-notch writing and communication skills
- 7 years' experience with problem-solving and troubleshooting in extremism research work
- 9 years' experience with content design and program management in educational and high-tech settings

Recent Experience

Discord (San Francisco, CA)

Sr. Community Moderation Program Manager, Policy Division (December 2021 – November 2022)

- Conducted a risk assessment of Discord's "moderator ecosystem" programs, ending unpaid moderation-as-a-service offerings and developing safety protocols for minors in mixed-age moderator spaces
- Devised and oversaw "Youth Perspective on Moderation", a 150-participant cross-functional interview study investigating teen moderation work
- Co-developed a community moderator-focused "safety by design" harm assessment framework
- Completed Trust and Safety training across all major harm verticals
- Developed a podcast, *Moderated!*, translating policy work into a public-facing safety narrative
- Coordinated data-sharing and research collaborations with external partners including the Yale Social Media Governance Initiative and the 502 Project

University of North Carolina, Department of Communication (Chapel Hill, NC)

Graduate Instructor (August 2015 – Present)

- Roadmapped and taught 19 collegiate courses covering topics such as Terrorism and Political Violence, Gender Communication, and Cultural Diversity
- Planned and executed a dissertation project, including building a transcontinental interview network of community partners and experts to collaborate on terrorism memorialization efforts
- Secured five competitive awards and produced one [peer-reviewed publication](#)

Triangle Institute of Security Studies (Raleigh, NC)

Web Editor (January 2018 – December 2019)

- Created risk simulation content in partnership with soldiers stationed at Fort Bragg US Army Garrison
- Transcribed, edited, and published over 600 pages' worth of [conference proceedings](#)

Radicalization Research Group (Chapel Hill, NC)

Communications Editor (January 2018 – December 2018)

- Drafted, edited, and organized research team materials for presentation to State Department, Defense Intelligence Agency, and foreign dignitaries (*samples available upon request*)

Education

PhD, Communication, University of North Carolina – Chapel Hill (est. 2023)

MA, Communication, University of North Carolina – Chapel Hill (2017)

BA, Rhetoric Studies and Philosophy, *Magna Cum Laude; Phi Beta Kappa*, Whitman College (2015)